

“The Way it Works”

TAC + FLY Partnership

Date: April 30, 2024

To: Executive Staff, Membership

From: Marketing

Starting May 1st, The Alaska Club and Fly Trampoline Park have partnered to create the ultimate family experience.

What's New:

- **Free Access for TAC kids:** All children (up to 17 years old) listed on an active The Alaska Club Family Membership will now have complimentary access to Fly Trampoline Park at all locations.
- **Membership Requirement:** To enjoy Fly access, children must be officially listed on The Alaska Club family membership in CSI.
- **Usage Limit:** TAC members can utilize Fly Trampoline Park for up to 2 hours per day.
- **Adding Children:** If members need to add children to their account, they can easily do so by contacting member accounting via [Contact The Alaska Club Member Accounting](#) or calling 907-330-0102. Members will be instructed via email to provide first name, last name and date of birth for all children in the comments box.
- **New TAC Family Membership Sales:** At enrollment, new members will be provided a QR code to complete waiver online prior to first visit to Fly. They will not have access to Fly until they are issued a permanent scan card and activated in CSI.

Fly Check-In Process:

- **Scan TAC card:** When attempting to access Fly Trampoline Park, TAC members should scan their membership card at the front desk of Fly.
- **Verification and Check-in:** A friendly Fly employee will verify membership status and check-in children as they enter the park using CSI system.
- **Waiver Completion:** The Fly employee will ensure that the Fly waiver is completed for each child.
- **TAC Jump Pass Purchase:** The Fly employee will complete the set up of TAC membership and/or jump pass through Fly check in system (see pages 2-3).

FLY STAFF (Anchorage & Fairbanks): See POS screenshots on page 2-3 for how to correctly process TAC memberships and jump passes in LilyPad.

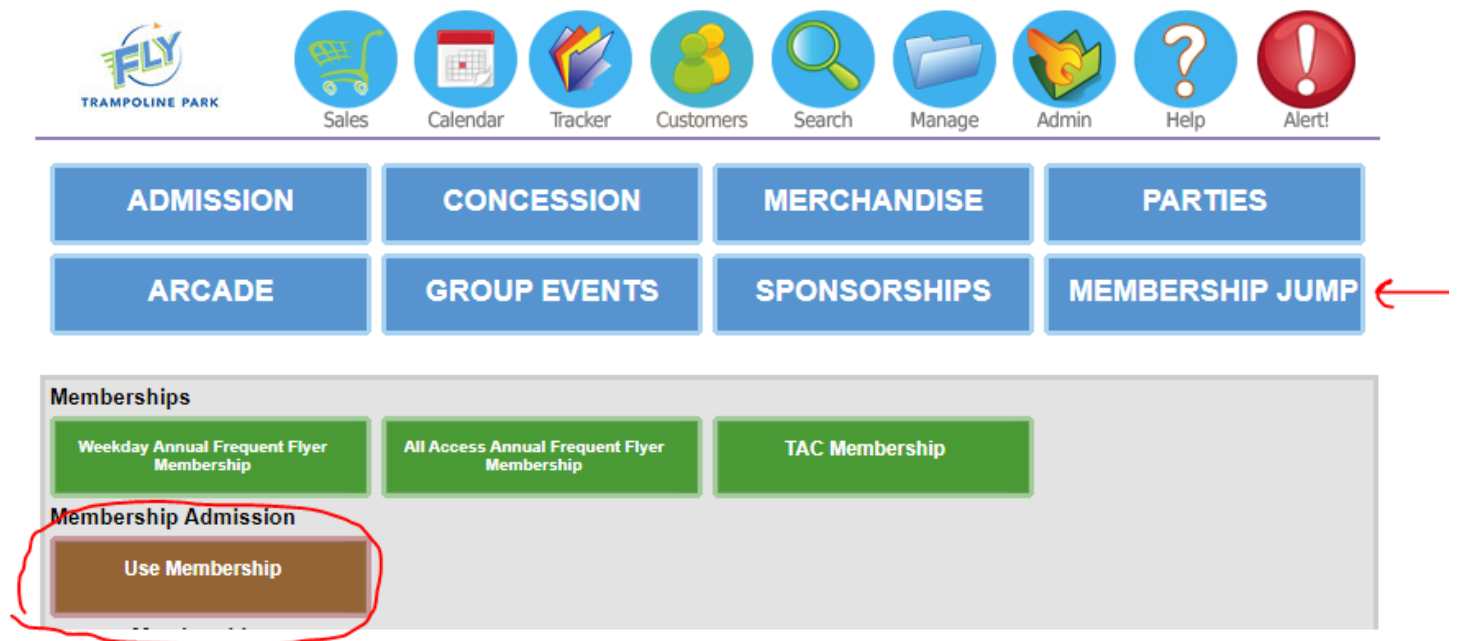
ON FIRST VISIT: After CSI verification and completion of waivers, create a sale using the parent's name. Ensure that children are already listed on parent's account. Add a "TAC Membership" (under *Membership Jump*). Enter the child's name in the "Member's Name" field.

The screenshot shows the top navigation bar of the FLY Trampoline Park website. It includes a logo on the left and a row of nine circular icons: Sales (shopping cart), Calendar (calendar), Tracker (folder), Customers (people), Search (magnifying glass), Manage (folder), Admin (key), Help (question mark), and Alert! (exclamation mark). Below the icons is a grid of eight blue buttons: ADMISSION, CONCESSION, MERCHANDISE, PARTIES, ARCADE, GROUP EVENTS, SPONSORSHIPS, and MEMBERSHIP JUMP. A red arrow points to the MEMBERSHIP JUMP button. Below this grid is a section titled "Memberships" containing three green buttons: "Weekday Annual Frequent Flyer Membership", "All Access Annual Frequent Flyer Membership", and "TAC Membership". The "TAC Membership" button is circled in red. Below the "Memberships" section is a "Membership Admission" section with a brown button labeled "Use Membership".

Member's Name = child's name

The screenshot shows a form titled "Please add details for the selected TAC Membership." The form has a light gray background and contains two input fields: "Member's Name" and "Notes". The "Member's Name" field is a single-line text input, and the "Notes" field is a multi-line text area. Below these fields is a blue button labeled "Add Membership".

ON CONSECUTIVE VISITS: Create a sale using the parents name and process “Use Membership” under *Membership Jump*. Select the membership for the correct child in the drop-down.



If there is nothing in the membership drop-down, there is no active membership in LilyPad.

